

We have considered community based AHPs, Community Nursing and our Short Term Assessment and Response Service in our response.

What Workforce Scheduling & Client Rostering systems are currently used to support the allocation of community health workers/allied health professionals to patients?

Within NHS Dumfries and Galloway our community planning solution is entitled MORSE which is provided by CAMBRIC Systems.

In addition our Short Term Assessment and Response Service utilise a system called CM2000

When is the contract expiry and yearly contract value of this system?

The contract for MORSE provided by CAMBRIC Systems is renewed annually on a year by year basis and runs to March 21 and is valued at £71,127 per annum

The contract for CM2000 is held within Dumfries and Galloway Council and therefore we are unable to provide any further information.

What system is used to record patient Community Health Records?

The current system in use is entitled MORSE supplied by CAMBRIC SYSTEMS as a data collection tool and storage is Clinical PORTAL supplied by ORION HEALTHCARE.

When is the contract expiry and yearly contract value of this system?

As above, this is renewed annually on a year by year basis and runs to March 21 and is valued at £71,127 per annum

The total number of Back Office Support Staff that support the allocation process?

The Morse system allows the practitioner to schedule their own workload however within CM2000 for our Short Term Assessment and Reablement Service there are 2 schedulers. These schedulers plan the visits for a team of 58 individuals who are employed across Health and Local Authority.

The total number of allied health professionals/community health staff?

Many of the AHP professions are currently managed regionally supporting inpatient and community service. It is not therefore possible to segregate this entirely accurately to community staff. The total number of Adult Physical Health AHPs, Community Nurses and staff employed within our Short Term Assessment and Reablement Service equals 422.

Total number of patients allocated to an Allied Health Professional/Community Health worker

Whilst Morse is capable of providing this information we do not yet have the reporting functionality at the moment. The range of patients held across AHPs and Community Health Workers is wide and varies significantly across the professions, the service provided, the patient case mix and conditions and the geography covered. This could be from as few as 4 patients per day to around 15.