

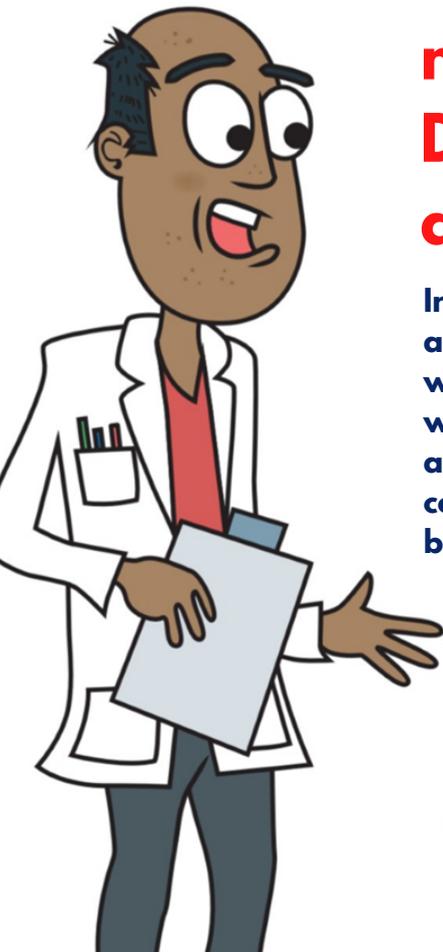
# NHS D&G



# are making things easier

**Helping you to  
manage your NHS  
D&G hospital  
appointments online**

In 2021 NHS D&G will begin to send hospital appointments using a secure online webpage - called Patient Hub. This system will allow you to receive and confirm your appointments using your smartphone or computer in a secure way (just like online banking).



**Watch this space**

for further updates when  
this new exciting technology  
commences

## **Q How does this work?**

This service relies on communicating with you via text message or email. If you don't have access to a smartphone or email, don't worry, you will still be sent an appointment letter.

## **Q What is Patient Hub?**

A secure online webpage which allows you to access information for NHS D&G hospital appointments in one place, by using your smartphone, tablet or computer.

## **Q Why is this changing?**

We are offering more communication choice to patients. Additionally, we are working hard to save costs, such as post and print. These savings can be better spent to improve services for our communities as well as being more carbon friendly.

You're also less likely to miss appointments because of postal delays or errors.

## **Q Do I need an account?**

No, we will create the account for you. As soon as your appointment has been arranged, there will be an account in your name. You only need to access it when you need to see your appointment details.

## **Q What next?**

To make the best use of this system we require as many patients as possible to begin using this new electronic way of communicating. To enable this new system to commence we will be keen to record your up to date mobile number. More information will be provided in the near future on how to update your details.

